



How do we create **PRODUCTIVITY** out of non-driving personnel ??

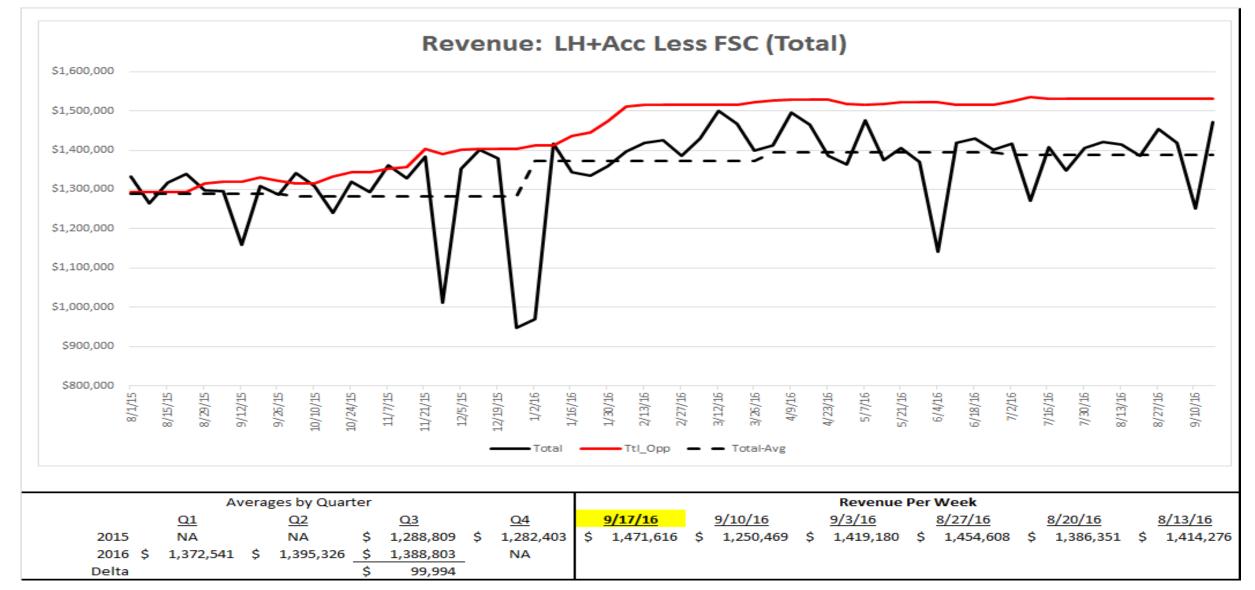
Here's how "WE" do it...

- 1) Results Focused Employees want to "WIN"
- 2) Having SMART goals Specific, Measurable, Achievable, Realistic, and Timely
- 3) Having Metrics to support our goals with Actual, Average, Goal, and Break-Even
- 4) Publication of weekly numbers creating competition amongst divisions and fleet managers

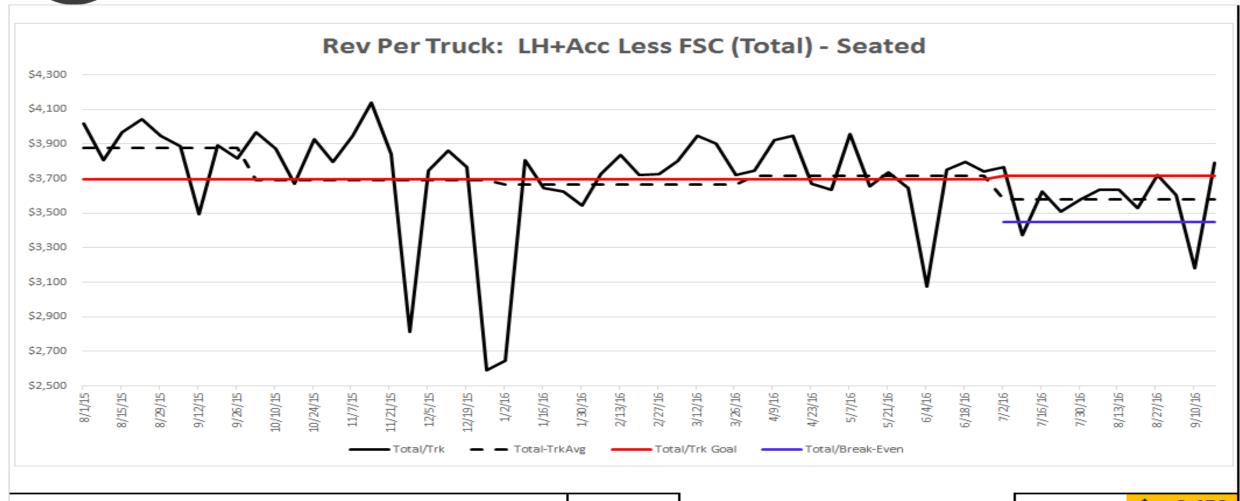


Important to understand the "WHY"...

Between Red and Black Lines is our Opportunity!!

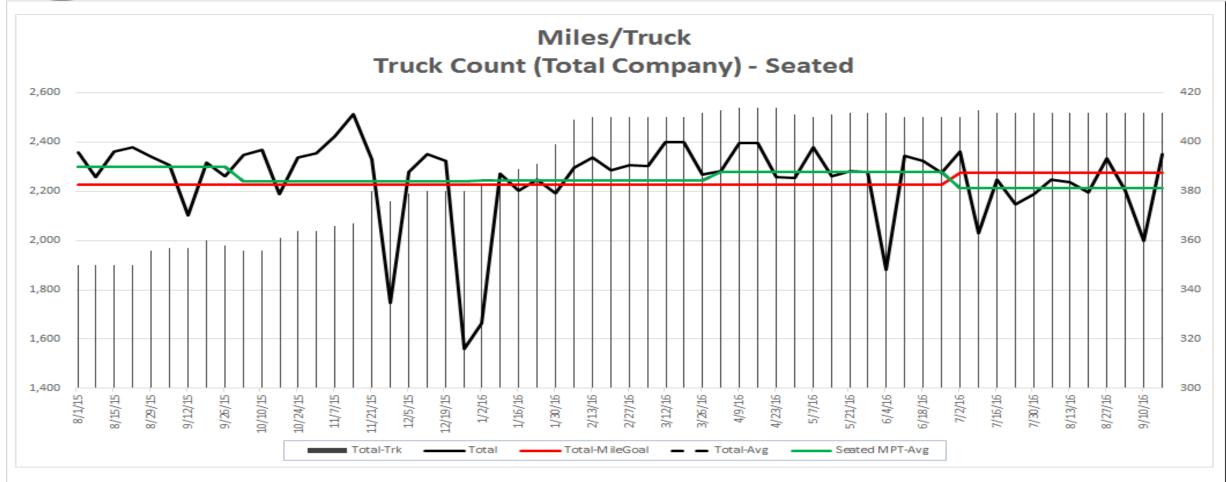


Halvor Lines



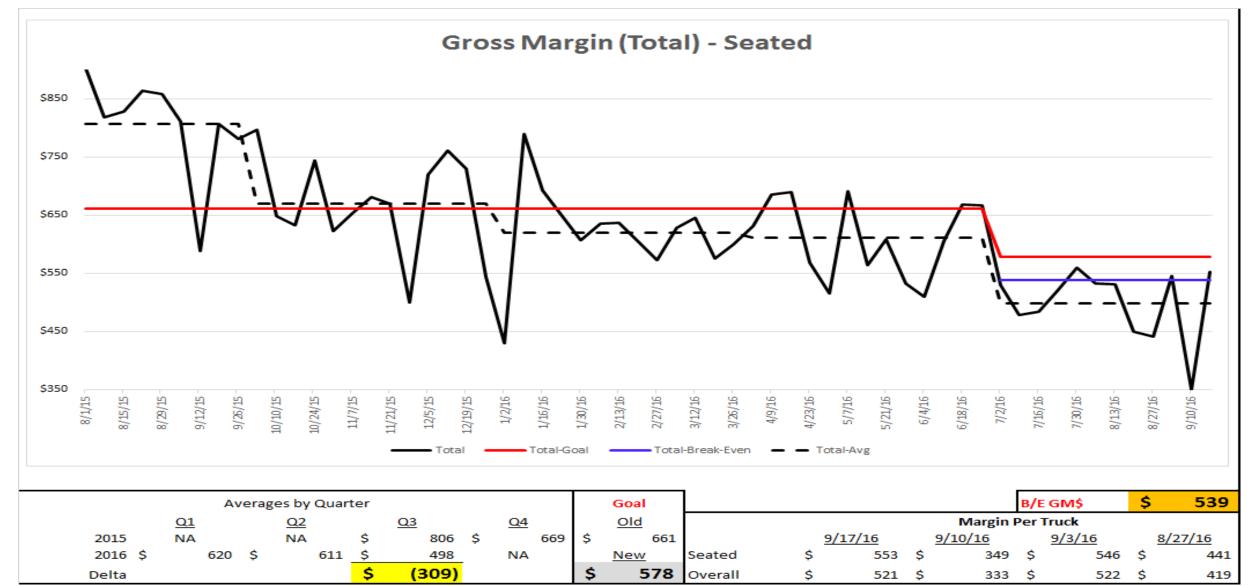
	Averages by Quarter												B/E	RPT	\$ 3,450
	<u>Q1</u> <u>Q2</u> <u>Q3</u> <u>Q4</u>							Old			Revenue	Per	Truck		
2015	NA		NA	\$	3,874	\$	3,688	\$	3,695		9/17/16	9/10/16		9/3/16	8/27/16
2016 \$	3,664	\$	3,714	\$	3,579		NA		<u>New</u>	Seated	\$ 3,793	\$ 3,182	\$	3,602	\$ 3,720
Delta				\$	(296)			\$	3,716	Overall	\$ 3,572	\$ 3,035	\$	3,445	\$ 3,531

H. Halvor Lines



	Aver	ages by Quarter			Goal I	Miles	Miles	Seated	Overall	Trucks
	<u>Q1</u>	<u>Q2</u>	<u>Q3</u>	<u>Q4</u>	<u>Old</u>	<u>New</u>	9/17/16	2,352	2,215	<u>Aug15</u>
2015	NA	NA	2,299	2,240	2,226	2,276	9/10/16	1,999	1,907	350
2016	2,244	2,278	2,212	NA			9/3/16	2,203	2,106	Current
Delta			(87)				8/27/16	2,335	2,216	412

H. Halvor Lines





Departmental Management Report (DMR)

			16					MTD: 08	.21.16 - 09.1	7.16		QTR: 3rd Qtr (8 Weeks)										
<u>VAN</u>		<u>CY</u>		<u>PY</u>	Goal	<u>% CY-PY</u> <u>%</u>	CY-Goal		<u>CY</u>		<u>PY</u>	Goal	<u>% CY-PY</u>	% CY-Goal		<u>CY</u>		<u>PY</u>		<u>Goal</u>	<u>% CY-PY</u> <u>%</u>	CY-Goal
Revenue \$'s (Net: FSC) - Division	3 \$	923,012	\$ 7	787,053 \$	929,058	17%	-1%) \$	3,415,092	\$ 2,	987,509	\$ 3,716,232	2 14%	-8%	\$	6,783,727	\$	5,936,293	\$	7,432,464	14%	-9%
Revenue \$'s (Net: FSC) - Fleet Mgr	3 \$	899,675	\$ 7	768,060 \$	929,058	17%	-3% [) \$	3,420,491	\$ 2,	968,056	\$ 3,716,232	2 15%	-8%	3 \$	6,835,441	\$	5,985,535	\$	7,432,464	14%	-8%
Rev \$'s - Chad	<pre>\$</pre>	184,637	\$ 2	201,395 \$	180,050	-8%	3% 🏻	\$	710,394	\$	750,582	\$ 720,200	-5%	-1%	\$	1,438,871	\$	1,516,448	\$	1,440,400	-5%	0%
Rev \$'s - Andy	<pre>\$</pre>	193,963	\$:	190,755 \$	190,853	2%	2% 🏻	\$	714,549	\$	728,666	\$ 763,412	-2%	-6%	\$	1,410,644	\$	1,451,785	\$	1,526,824	-3%	-8%
Rev \$'s - Shelly	() \$	180,092	\$:	149,121 \$	190,853	21%	-6% [) \$	718,760	\$:	585,556	\$ 763,412	23%	-6%	3 \$	1,403,835	\$	1,203,380	\$	1,526,824	17%	-8%
Rev \$'s - Thomas	0 \$	178,376	\$ 1	143,186	190,853	25%	-7% [) \$	731,069	\$	614,890	\$ 763,412	19%	-4%	3 \$	1,479,948	\$	1,283,950	\$	1,526,824	15%	-3%
Rev \$'s - Brady	<pre>\$</pre>	157,090	\$	83,602	151,242	88%	4% [) \$	524,345	\$:	288,363	\$ 604,968	82%	-13%	3 \$	1,063,102	\$	529,973	\$	1,209,936	101%	-12%
Rev \$'s - Corey	\$	5,517	\$	- \$	25,207	0%	-78%) \$	21,374	\$	-	\$ 100,828	0%	-79%	3 \$	39,042	\$		\$	201,656	0%	-81%
Revenue \$'s / Seated Truck (Net: FSC)	0 \$	3,702	\$	3,802	3,601	-3%	3% 🏻) \$	3,501	\$	3,743	\$ 3,60	L -6%	-3%	\$	3,504	\$	3,779	\$	3,601	-7%	-3%
Rev / Seated Truck - Chad	0 \$	3,620	\$	3,949 \$	3,601	-8%	1% 🏻	\$	3,465	\$	3,679	\$ 3,60	L -6%	-4%	\$	3,484	\$	3,791	\$	3,601	-8%	-3%
Rev / Seated Truck - Andy	<pre>\$</pre>	3,879	\$	3,740 \$	3,601	4%	8% 🛭	\$	3,646	\$	3,625	\$ 3,600	1%	1%	\$	3,645	\$	3,771	\$	3,601	-3%	1%
Rev / Seated Truck - Shelly	\$	3,602	\$	3,728	3,601	-3%	0% [\$	3,612	\$	3,878	\$ 3,600	L -7%	0% (\$	3,554	\$	3,749	\$	3,601	-5%	-1%
Rev / Seated Truck - Thomas	\$	3,878	\$	3,671	3,601	6%	8% 🛭	\$	3,788	\$	3,916	\$ 3,600	-3%	5%	\$	3,874	\$	3,951	\$	3,601	-2%	8%
Rev / Seated Truck - Brady	\$	4,028	\$	3,981	3,601	1%	12%	\$	3,361	\$	3,605	\$ 3,600	L -7%	-7%	\$	3,343	\$	3,464	\$	3,601	-3%	-7%
Rev / Seated Truck - Corey	3 \$	788	\$	- 5	3,601	0%	-78% [) \$	763	\$		\$ 3,600	l 0%	-79%	3 \$	697	\$		\$	3,601	0%	-81%

Halvor Lines

	Week: 09.11.16 - 09.17.16								MTD: 08.21.16 - 09.17.16									QTR: 3rd Qtr (8 Weeks)								
VAN		<u>CY</u>		<u>PY</u>	<u>Goal</u>	<u>% CY-PY</u> 9	6 CY-Goal		<u>CY</u>		<u>PY</u>		<u>Goal</u>	<u>% CY-PY</u>	% CY-Goal		<u>CY</u>		<u>PY</u>		Goal	<u>% CY-PY</u>	<u>% CY-Goal</u>			
Gross Margin \$'s - Division	9	130,848	\$	145,246 \$	139,062	-10%	-6%	\$	447,933	\$	563,069	\$	556,248	-20%	-19%	9	912,232	\$	1,131,894	\$	1,112,496	-19%	-18%			
Gross Margin \$'s - Fleet Manager	9 \$	130,192	\$	131,153 \$	139,062	-1%	-6%	\$	450,401	\$	561,981	\$	556,248	-20%	-19%	9 \$	928,562	\$	1,164,489	\$	1,112,496	-20%	-17%			
GM \$'s - Chad	0 \$	31,102	\$	37,628 \$	26,950	-17%	15%) \$	98,563	\$	145,997	\$	107,800	-32%	-9%	[] \$	206,013	\$	306,645	\$	215,600	-33%	-4%			
GM \$'s - Andy	9 \$	23,315	\$	32,982 \$	28,567	-29%	-18%) \$	92,640	\$	139,963	\$	114,268	-34%	-19%	[] \$	192,532	\$	292,596	\$	228,536	-34%	-16%			
GM \$'s - Shelly	9 \$	23,047	\$	25,547 \$	28,567	-10%	-19%) \$	93,911	\$	107,426	\$	114,268	-13%	-18%	[] \$	193,873	\$	231,052	\$	228,536	-16%	-15%			
GM \$'s - Thomas	\$	27,210	\$	20,174 \$	28,567	35%	-5%) \$	97,536	\$	106,682	\$	114,268	-9%	-15%	9 \$	203,341	\$	229,155	\$	228,536	-11%	-11%			
GM \$'s - Brady	0 \$	24,293	\$	14,821 \$	22,638	64%	7%) \$	63,283	\$	61,913	\$	90,552	2%	-30%	[] \$	124,498	\$	105,041	\$	181,104	19%	-31%			
GM \$'s - Corey	0 \$	1,225	\$	- \$	3,773	0%	-68%) \$	4,468	\$	-	\$	15,092	0%	-70%	0 \$	8,305	\$		\$	30,184	0%	-72%			
GM \$'s / Seated Truck - Division	9 \$	538	\$	719 \$	539	-25%	0%	\$	458	\$	710	\$	539	-35%	-15%	9 \$	468	\$	715	\$	539	-35%	-13%			
GM \$'s / Seated Truck - Fleet Manager	9 \$	536	\$	649 \$	539	-17%	-1%) \$	461	\$	709	\$	539	-35%	-14%	9 \$	476	\$	735	\$	539	-35%	-12%			
GM \$'s / Seated Truck - Chad	0 \$	610	\$	738 \$	539	-17%	13%) \$	481	\$	716	\$	539	-33%	-11%	[] \$	499	\$	767	\$	539	-35%	-7%			
GM \$'s / Seated Truck - Andy	9 \$	466	\$	647 \$	539	-28%	-13%) \$	473	\$	696	\$	539	-32%	-12%	9 \$	497	\$	760	\$	539	-35%	-8%			
GM \$'s / Seated Truck - Shelly	9 \$	461	\$	639 \$	539	-28%	-14%) \$	472	\$	711	\$	539	-34%	-12%	[] \$	491	\$	720	\$	539	-32%	-9%			
GM \$'s / Seated Truck - Thomas	0 \$	592	\$	517 \$	539	14%	10%) \$	505	\$	680	\$	539	-26%	-6%	9 \$	532	\$	705	\$	539	-25%	-1%			
GM \$'s / Seated Truck - Brady	0 \$	623	\$	706 \$	539	-12%	16%) \$	406	\$	774	\$	539	-48%	-25%	9 \$	392	\$	687	\$	539	-43%	-27%			
GM \$'s / Seated Truck - Corey	0 \$	175	\$	- \$	539	0%	-68%	3 \$	160	\$	-	\$	539	0%	-70%	() \$	148	\$	-	\$	539	0%	-72%			
GM \$'s / Trailer - Division	9 \$	177	\$	219 \$	177	-19%	0%	\$	151	\$	216	\$	178	-30%	-15%	9 \$	154	\$	216	\$	178	-29%	-13%			

Halvor Lines

		Week: 09.1	1.16 - 09.17.1	16			MTD: 08	3.21.16 - 09.1	7.16			QTR: 3rd Q	tr (8 Weeks)				
VAN	<u>CY</u>	<u>PY</u>	Goal	<u>% CY-PY</u> 9	% CY-Goal	<u>CY</u>	<u>PY</u>	<u>Goal</u>	<u>% CY-PY</u>	% CY-Goal	<u>CY</u>	<u>PY</u>	<u>Goal</u>	<u>% CY-PY</u> <u>%</u>	CY-Goal		
Trailer Count	740	662	740	12%	0% [740	651	740	14%	0%	740	656	740	13%	0%		
Truck Count (Seated)	243	202	258	20%	-6% [244	198	258	23%	-5%	244	198	258	23%	-5%		
Trk Ct Seated - Chad	51	51	50	0%	2% [51	51	50	0%	3% (52	50	50	3%	3%		
Trk Ct Seated - Andy	50	51	53	-2%	-6%	49	50	53	-2%	-8%	48	48	53	1%	-9%		
Trk Ct Seated - Shelly	50	40	53	25%	-6% [50	38	53	32%	-6%	9	40	53	23%	-7%		
Trk Ct Seated - Thomas	46	39	53	18%	-13% [48	39	53	23%	-9%	9 48	41	53	18%	-10%		
Trk Ct Seated - Brady	39	21	42	86%	-7% [39	20	42	95%	-7%	0 40	19	42	108%	-5%		
Trk Ct Seated - Corey	7	-	7	0%	0% 🛭	7	-	7	0%	0%	9 7	-	7	0%	0%		
Miles / Truck (Seated)	2,334	2,336	2,265	0%	3% 🏻	2,221	2,303	2,265	-4%	-2%	2,222	2,326	2,265	-4%	-2%		
Miles / Truck - Chad	2,218	2,379	2,265	-7%	-2% 🏻	2,181	2,249	2,265	-3%	-4%	2,191	2,311	2,265	-5%	-3%		
Miles / Truck - Andy	2,515	2,292	2,265	10%	11%	2,319	2,223	2,265	4%	2%	2,310	2,301	2,265	0%	2%		
Miles / Truck - Shelly	2,315	2,288	2,265	1%	2%	2,294	2,403	2,265	-5%	1%	2,248	2,314	2,265	-3%	-1%		
Miles / Truck - Thomas	2,422	2,336	2,265	4%	7% 🛭	2,399	2,457	2,265	-2%	6%	2,452	2,480	2,265	-1%	8%		
Miles / Truck - Brady	2,509	2,426	2,265	3%	11% [2,160	2,148	2,265	1%	-5%	2,166	2,122	2,265	2%	-4%		
Miles / Truck - Corey	452	-	2,265	0%	-80% [441	-	2,265	0%	-81%	403	-	2,265	0%	-82%		

H. Halvor Lines

			Veek: 09.1	1.16 - 09.17.1	.6		MTD: 08.21.16 - 09.17.16								QTR: 3rd Qtr (8 Weeks)							
<u>FLAT</u>		CY		PY	Goal	% CY-PY	% CY-Goal		CY		PY	Goal	% CY-PY	% CY-Goal		<u>CY</u>		PY	Goal	% CY-PY	% CY-Goal	
Revenue \$'s (Net: FSC) - Division	9 \$	228,600	\$	277,483	\$ 303,030	-18%	-25% 🥘	\$	945,543	\$ 1,0	092,088	\$ 1,212,120	-13%	-22%	9 \$	2,003,329	\$	2,337,540	\$ 2,424,240	-14%	-17%	
Revenue \$'s (Net: FSC) - Matt	9 \$	276,885	\$	326,039	\$ 303,030	-15%	-9% 🥘	\$	1,066,244	\$ 1,2	236,426	\$ 1,212,120	-14%	-12%	9 \$	2,178,613	\$	2,586,776	\$ 2,424,240	-16%	-10%	
Revenue \$'s / Seated Truck (Net)	9 \$	3,692	\$	3,928	\$ 3,885	-6%	-5% 🥘	\$	3,554	\$	3,747	\$ 3,885	-5%	-9%	9 \$	3,631	\$	3,931	\$ 3,885	-8%	-7%	
Gross Margin \$'s - Division	9 \$	41,371	\$	71,918	\$ 56,628	-42%	-27% 🥘	\$	141,927	\$ 2	245,451	\$ 226,512	-42%	-37%	9 \$	342,475	\$	573,088	\$ 453,024	-40%	-24%	
Gross Margin \$'s - Matt	9 \$	44,011	\$	81,161	\$ 56,628	-46%	-22% 🥘	\$	146,478	\$ 2	272,526	\$ 226,512	-46%	-35%	9 \$	350,571	\$	613,232	\$ 453,024	-43%	-23%	
GM \$'s / Seated Truck	9 \$	552	\$	866	\$ 726	-36%	-24% 🎑	\$	473	\$	744	\$ 726	-36%	-35%	9 \$	571	\$	871	\$ 726	-34%	-21%	
GM \$'s / Trailers	9 \$	293	\$	510	\$ 386	-42%	-24% 🥘	\$	252	\$	447	\$ 386	-44%	-35%	9 \$	304	\$	515	\$ 386	-41%	-21%	
Profit \$'s	3	-	\$	-	\$ -	#DIV/0!	#DIV/0!	\$	-	\$	-	\$ -	#DIV/0!	#DIV/0!		-	\$	-	\$ -	#DIV/0!	#DIV/0!	
Profit \$'s / Seated Truck (Net)	9	-	\$	-	\$ -	#DIV/0!	#DIV/0!	\$	-	\$	-	\$ -	#DIV/0!	#DIV/0!		-	\$	-	\$ -	#DIV/0!	#DIV/0!	
Profit %		0.0%	5	0.0%	0.0%	#DIV/0!	#DIV/0!		0.0%		0.0%	0.0%	#DIV/0!	#DIV/0!		0.0%		0.0%	0.0%	#DIV/0!	#DIV/0!	
Trailer Count	•	141		141	141	0%	0% 🕘		141		137	141	3%	0%		141		139	141	1%	0%	
Truck Count (Seated)		75		83	78	-10%	-4% 🥘		75		83	78	-9%	-4%		75		82	78	-9%	-4%	
Miles / Truck (Seated)		2,185		2,154	2,220	1%	-2% 🢽		2,120		2,068	2,220	2%	-5%		2,117		2,135	2,220	-1%	-5%	
REFFER		CY		PY	CI	0/ cv pv	% CY-Goal		CY		PY	CI	% CY-PY	% CY-Goal		CY		PY	CI	0/ CV DV	0/ CV CI	
	\$		Ś		Goal \$ 298.984	30%	5% 💽					<u>Goal</u> \$ 1,195,936	26%				ć	2,029,292	Goal \$ 2,391,872	19%	% CY-Goal	
,		,	-			30%	_			- 1					=							
	() \$		\$	-	\$ 298,984		-1%					\$ 1,195,936	31% -6%	I					\$ 2,391,872	29%	-8%	
	\$ \$	4,208			\$ 3,934 \$ 42,484	1% -24%	7% 🙋			\$	-,	\$ 3,934	-30%		_		\$	4,134		-8% -34%	-3% -14%	
_	◎ \$ ◎ \$,		-		-24%	-3% (-8% (\$ 169,936	-30%	-14%			\$		\$ 339,872	-34%		
	_				\$ 42,484 \$ 559	-8% -44%	-8% (a)					\$ 169,936 \$ 559	-19% -50%	-18% -9%			\$		\$ 339,872	-24% -53%	-21% -10%	
					\$ 559	-44%	5%			\$ \$	-,	\$ 559 \$ 454	-30% -42%	-9% -9%	_		\$	1,068	\$ 559 \$ 456	-33% -45%	-10%	
	\$		\$		\$ 440 \$ -	#DIV/0!	#DIV/0!		412	\$		\$ 454 \$ -	#DIV/0!		_		\$			#DIV/0!	#DIV/0!	
			ş S			#DIV/0!	#DIV/0!		-	ş S	-		#DIV/0! #DIV/0!	II			\$		\$ - \$ -	#DIV/0!	#DIV/0! #DIV/0!	
	◎ \$	0.0%		0.0%		#DIV/0! /		, >	0.0%	Ÿ	0.0%		#DIV/0!			0.0%	Ş	0.0%	۶ - 0.0%		#DIV/0! #DIV/0!	
	<u> </u>	89	•	74	89	20%	#DIV/0: 0% 0	<u> </u>	89		74	89	20%	#DIV/0: 0%		89		74	89	20%	#DIV/0:	
		70			76	37%	-8% 💽		72		52	76	40%		_				76	40%	-4%	
Truck Count (Seated)				51		4%	-8% U				2.434	2,370	-4%	-5% -2%	_	73		52 2.458		-6%	-4% -2%	
Miles / Truck (Seated)		2,589		2,501	2,370	470	370		2,326		2,434	2,370	-470	-270		2,315		2,438	2,370	-0%	-270	
TOTAL		<u>CY</u>		PY	<u>Goal</u>	<u>% CY-PY</u>	% CY-Goal		<u>CY</u>		<u>PY</u>	<u>Goal</u>	<u>% CY-PY</u>	% CY-Goal		<u>CY</u>		<u>PY</u>	<u>Goal</u>	<u>% CY-PY</u>	% CY-Goa	
Revenue \$'s (Net: FSC) - Division	[] \$	1,466,964	\$ 1	L,307,534	\$ 1,531,072	12%	-4%	\$	5,584,320	\$ 5,0	054,575	\$ 6,124,288	10%	-9%	5	11,205,993	\$ 1	10,303,125	\$ 12,248,576	9%	-9%	
	_	1,471,139	\$ 1	L,306,468	\$ 1,531,072	13%	-4%	\$	5,595,094	\$ 5,0	052,678	\$ 6,124,288	11%	-9%	<u> </u>	11,221,696	\$ 1	10,287,797	\$ 12,248,576	9%	-8%	
Revenue \$'s / Seated Truck (Net)	\$	3,792	\$	3,888	\$ 3,716	-2%	2% 🥘	\$	14,291	\$	15,196	\$ 14,865	-6%	-4%	9 \$	28,663	\$	30,976	\$ 29,730	-7%	-4%	
Gross Margin \$'s - Division	9 \$	213,338	\$	270,993	\$ 238,174	-21%	-10% 🥘		736,666	\$ 1,0	017,225	\$ 952,696	-28%	-23%	9 \$	1,545,741	\$	2,148,006	\$ 1,905,392	-28%	-19%	
Gross Margin \$'s - All Fleet Managers	() \$	213,366	\$	255,039	\$ 238,174	-16%	-10% 🥘	\$	736,301	\$ 1,0	007,651	\$ 952,696	-27%	-23%	i	1,547,202	\$	2,129,001	\$ 1,905,392	-27%	-19%	
GM \$'s / Seated Truck	() \$	550	\$	759	\$ 578	-28%	-5% 🥘	\$	1,881	\$	3,031	\$ 2,312	-38%	-19%	i	3,952	\$	6,410	\$ 4,625	-38%	-15%	
GM \$'s / Trailers	9 \$	220	\$	309	\$ 246	-29%	-10% 🥘	\$	759	\$	1,180	\$ 982	-36%	-23%	9 \$	1,594	\$	2,470	\$ 1,964	-35%	-19%	
Profit \$'s	\$	-	\$	-	\$ -	#DIV/0!	#DIV/0!	\$	-	\$	-	\$ -	#DIV/0!	#DIV/0!		-	\$	-	\$ -	#DIV/0!	#DIV/0!	
Profit \$'s / Seated Truck (Net)	\$	-	\$	-		#DIV/0!	#DIV/0!		-	\$	-	\$ -	#DIV/0!	#DIV/0!		-	\$	-	\$ -	#DIV/0!	#DIV/0!	
Profit %		0.0%	5	0.0%	0.0%	#DIV/0!	#DIV/0!		0.0%		0.0%	0.0%	#DIV/0!	#DIV/0!		0.0%		0.0%	0.0%	#DIV/0!	#DIV/0!	
Trailer Count		970		877	970	11%	0% 🕘		970		862	970	13%	0%		970		870	970	12%	0%	
		388		336	412	15%	-6% 🢽		392		333	412	18%	-5%		392		332	412	18%	-5%	
		2,352		2,318	2,276	1%	3%		2,222		2,268	2,276	-2%	-2%		2,219		2,304	2,276	-4%	-2%	



The Road To Success: Creating Productivity and a Winning Mind-Set...

If you don't measure it you can't improve it...stats don't lie!!

Measures create Competition amongst teams...we all want to WIN!!

Create a Compelling Scoreboard, focus on LEAD measure's not LAG measures!!

Recognize small WINs within teams and Celebrate!!

Having FUN at work makes work not feel like a JOB!!

